

## ***Message from the President . . .***



### The Value of a NALS Membership

Please allow me to expand on the value of NALS. Recently, it was proven to be very worthwhile in a recent situation involving Anita Blanco, a Director for NALS of Detroit and legal secretary with the firm of Miller Canfield Paddock & Stone, located in Detroit, Michigan. Here is the story Ms. Blanco recently shared with me:

*I had a process of service of a summons and complaint that needed to be served on a defendant in California. I went online and Googled a process service from Orange County, CA. They were terrible. I would have to call them constantly to see whether the defendant had been served. Eventually, I asked them to forget it and send back the summons and complaint. My boss, Jeffrey Rogg, said we have to have this personally served. I decided that I would go on the NALS.org website and see if I could get assistance from a NALS member from the State of California. I came across Mae Galvez, PLS, who is the President of the Irvine, California Chapter. When I called her, I told her that I was a Director with the Detroit Chapter and asked her if she could help me locate a good process server. She was so happy to be of assistance! She advised me to email the summons and complaint to her and that she would forward it to her favorite process server. She got the ball rolling, and the defendant was served the same day at 4:30 p.m. California time. She arranged for the process server to bill our firm directly.*

*Mae said that she would like to meet me at an upcoming national conference, which is being held in California this year. From now on, I will reach out to our various members across the United States for assistance. It was a very positive and pleasurable experience. Now, I have a new contact in California.*

After reading this, one can assess the importance of being a NALS member, because we definitely connect across the United States. If you are not a NALS member, you should consider becoming a member, because it speaks volumes across this land. Now, you know the rest of the story. NALS of Detroit hopes you will become actively involved at making a difference in the legal community. So, look into becoming a member or keeping a current membership with the Detroit Chapter. You might be the next legal secretary that needs a helping hand or some friendly assistance from another NALS member!

***Sincerely,  
Lynne Bussinger  
President, NALS of Detroit***